

Stakeholder Interaction

Identification and Communication of Stakeholders:

The identification and communication of stakeholders is the foundation of corporate social responsibility (CSR). Based on the GRI guidelines,

HTE has identified five major stakeholders: Employees ∙

Shareholders/Investors/Media Customers ∙ Government Agencies ∙

Suppliers

HTE attaches great importance to the rights and opinions of stakeholders. In addition to establishing open and direct communication channels for stakeholders, HTE also provides information on its CSR management. In addition, HTE uses its understanding of stakeholder concerns to continuously review and improve its CSR performance.

The following is a report on the identification, concerns, communication channels, and response methods of stakeholders, which is submitted to the Board of Directors once a year. On MAY 10, 2024, the following was submitted to the Board of Directors:

Stakeholder Identity	Topics of Concern	Communication Channels	Communication Outcome
Shareholders 、 Investors 、 Medias	Operation performance Corporate social responsibility Corporate governance	Shareholders' meeting Investor conference Annual report Official website Mr.Pan: paulpan@hong-tai.com.tw	Shareholders' meeting(Jun. 15th) Investor conference(Nov. 28th) Material Information: 13 ESG Report (Jun.)
Employees	Operation performance Policies and regulations Labor Relations	Internal meeting Internal website Management and labor council Miss Huang: peggy@hong-tai.com.tw Miss Liu: chunghui@hong-tai.com.tw	labor conference : 8 times
Customers	Operation performance Delivery and price Competitiveness	Satisfaction survey Customer visits Conference calls Official website Miss Hsiao: tiffanyh@hong-tai.com.tw	2023 Customer Satisfaction: Power Cable Division:86.14%
Suppliers	Operation performance Delivery and price requirement Sustainable Development	Visits and autit Conference calls Mr. Wei: shihkai@hong-tai.com.tw	Main suppliers signed the letter of commitment to integrity up to 100%
Government organizations	Regulation compliance Information disclosure Corporate governance	Conference and lecture Information declaration Official notification Mr. Pan: paulpan@hong-tai.com.tw	Government agencies exchange over a hundred official letters annually. Approximately 10 communications per year, including random inspections and visits, are conducted on issues such as labor force and environmental health and safety.